



# NFAN OPEN DAY & NETWORKING EXHIBITION DELEGATES FAQs

**Cotswold Farm Park – September 2021**



## **BOOKING / PAYMENT**

### **How can I book?**

All bookings are made in the Membership Hub. Use this link <https://members.farmattractions.net/Events/Calendar/View?id=19> and click on the 'Sign Up' button.

### **Can I also sign up additional people?**

Yes. You can sign up people who are already in the Membership Hub and also people who are not.

### **How do I sign up additional delegates?**

Additional delegates are called guests in the Membership Hub. Once you have signed yourself up, click on the sign up button again and add their details. You can also select the relevant Add Ons for this delegate i.e. networking meal on 20th Sept.

### **How long do I have to pay for my place once I have selected it?**

We ask that you pay immediately via the Membership Hub when you book.



### **How can I pay for my booking?**

All payments are made via the Membership Hub. When you have signed up, all your selections will be placed into your basket.

### **What payment options can I use?**

You can only pay using a credit or debit card or by BACS. If paying by BACS, you will still need to checkout your payment via your basket and select the BACS option. Payments via BACS also need to be paid immediately.

### **Can I choose to add on the networking meal at a later date?**

Yes. Once you have paid, you can edit your booking in the Membership Hub.

## **PROGRAMME**

### **Is there a programme?**

Yes. Please take a look at the programme on the main event page here <https://members.farmattractions.net/Events/Calendar/View?id=19>.

## **EXHIBITION**

### **Will I have time to visit the exhibition?**

Yes. The exhibition is open for one hour in the morning from 9am - 10am, for 1-hour 30mins during lunch and also open again at the end of the talks for people who would like to stay on and visit the exhibition.

### **Is the Open Day taking place in the same area as the exhibition?**

Yes. The exhibition and talks will take place in a 36m x 12m marquee.

### **Can I see a list of Exhibitors?**

Yes, please visit the main events page for a list of exhibitors booked so far. This will be updated regularly.

## **GROUPS FOR TOURS**

### **Will we be split into groups for the tours?**

Yes. Groups will be split based on where you are sat in the marquee.

## **LOGIN DETAILS**

### **I cannot remember my login details to the CRM, how can I login?**

Email the NFAN Team via [info@farmattractions.net](mailto:info@farmattractions.net) and you will be emailed your username and instructions of how to setup /reset your password.

## **ACCOMMODATION**

### **Can I book accommodation at Cotswold Farm Park?**

Yes (if they have availability). Take a look at the main exhibition page for full details here <https://members.farmattractions.net/Events/Calendar/View?id=37>.